Maine () Children's Home

Impact Report 2024 Shaping brighter futures

## **From the Executive Director**

As we look back on 2024, we are deeply moved by the outpouring of support from our community. Your generosity has created real, lasting change in the lives of Maine's children and families. Thanks to supporters like you, Maine Children's Home (MCH) has been able to expand the reach of critical programs such as Journey Program, which helped 21% more young parents in 2024, and Christmas / Winter Essentials Program, which provided 1,415 care packages to families in need. Volunteers generously donated more than 2,100 hours, helping us pack care packages for 19% more youth than the previous year.

2024 also marked some exciting milestones. We launched our Targeted Case Management service and began renovations on our Lunder Building — two important steps

forward as we continue to innovate and improve the care we offer. We also supported 30 families through adoption services and provided 244 clients with mental health counseling sessions, helping them navigate life's challenges.

The stories shared in this Impact Report — and the countless moments beyond these pages — serve as powerful reminders of the ripple effect your generosity creates. It's not just about meeting immediate needs — it's about planting seeds for brighter, stronger futures.

Thank you for your continued belief in our mission — *to build and strengthen families* — and for helping make this work possible. As you read through our 2024 Impact Report, know that you are an essential part of this incredible journey. Your support makes all the difference.

With heartfelt gratitude,

Maine Children's Home

Candace/Marriner Executive Director, Maine Children's Home



# Your financial gift of any size directly helps real children and families in Maine.

Please consider giving to our 2025 fundraising campaign today everyone benefits! Visit *MaineChildrensHome.org/BrighterFutures* or mail a check to 93 Silver Street, Waterville, ME 04901.



## Inside

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## 9-12 | The Generosity Circle

Generous individuals, groups, and businesses continued to nurture hope and create a path to a brighter future

#### Images from top to bottom:

**Top:** Volunteer, Cindy Glynn, sorts through donations of children's winter hats, which will be placed into care packages for families participating in Christmas / Winter Essential Program's 2025 season.

**Top-middle:** Allison Grady poses with her son. Allison participated in Maine Children's Home's young parent program, Journey Program, from 2014 to 2017. In 2024, she credited the program for shaping who she is — a "successful, well-adjusted individual, partner, and parent."

**Bottom-middle:** 'Anger Monsters' created with a young client during a cognitive-behavioral and art therapy session at the Maine Children's Home Family Counseling Center.

**Bottom:** In 2024, staff of Maine Children's Home and Marden's celebrated 20 years of partnership, as well as Marden's 60th anniversary and Maine Children's Home's 125th.











teens ages 13 through 17 received care packages of clothing and hygiene items in 2024!



through 12 received care packages of winter essentials and toys!



families across Maine were served by Christmas / Winter Essentials Program in 2024.

That is 14% more families compared to 2023!

## **Christmas / Winter Essentials Program**

Sharing joy and winter warmth with families



Volunteers celebrated reaching 1,181 children in the 2023 season. In 2024, they organized care packages for a total of 1,415 children and teens.

Thanks to the generosity of Maine Children's Home (MCH) supporters through financial contributions, donated items, and volunteer time — Christmas / Winter Essentials Program continues to bring comfort to Maine families facing financial hardship. Each year, we provide brand new and personalized clothes, winter hats, mittens, gloves, boots, jackets, toys, books, hygiene items, and games, as well as additional resources to families in need.

In 2024, we expanded the program to include teens ages 13 through 17, distributing 1,415 care packages — 19% more than in 2023. We also continued offering each participating family a Well-Being Toolkit or Zine full of helpful and age appropriate health tips and activities, a project made possible by the New Balance Foundation.



Teenagers are just as deserving of childhood joy, but it feels like many programs aren't able or willing to help them . . . My son is on the autism spectrum, and his childhood wishes and dreams last longer. Imagine being 15 and believing with all your heart that Santa will bring you something special . . . Without programs like Christmas / Winter Essentials that accept teens, that magic likely would have died years ago. Thanks for helping him believe in magic a little longer.

- shared by a teen participant's parent

## **Family Counseling Center** Guiding toward hope, healing, and wholeness

*Family Counseling Center* is MCH's state-licensed outpatient mental health program that offers counseling for individuals, couples, and families. In a warm and welcoming environment, we continue to provide expert care to support mental well-being.

In 2024, our clients participated in 4,458 counseling sessions with our mental health clinicians. The Center launched a Targeted Case Management department (see below), and we began renovating the Lunder Building on campus for better client care and therapy modalities. We plan to begin welcoming clients of the Family Counseling Center into this bright, welcoming space in 2025.

My therapist has fought for me and showed me that I am worth the help I'm getting. I may have had traumatic things happen to me in my life, but I will rise above those to be a healthy version of myself once again, thanks to people like her!

- shared by a counseling client

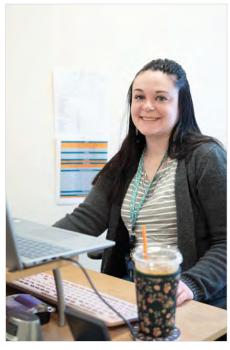
## Navigating unique needs of children and their families

### Targeted Case Management (TCM)

empowers children and families by providing personalized support to meet their mental health, medical, social, housing, vocational, and financial goals.

Our team helps families access critical services like neuropsychological evaluations, therapy, vocational rehab, and more, while advocating for them with providers and schools.

We also work to reduce stress for low-income families by connecting them to financial assistance, food, clothing, and housing resources, helping prevent homelessness.



Maine Children's Home's Targeted Case Manager, Kayla Spencer, LSX, in her office.

therapy sessions took place in 2024!





We introduced Targeted Case Management to help connect families with the resources they need!



young parents received support from Journey Program in 2024!

The number of young parents enrolled in Journey Program increased by 21% compared to 2023.



children whose parents participate in the program received support, ranging from childcare to care supplies.



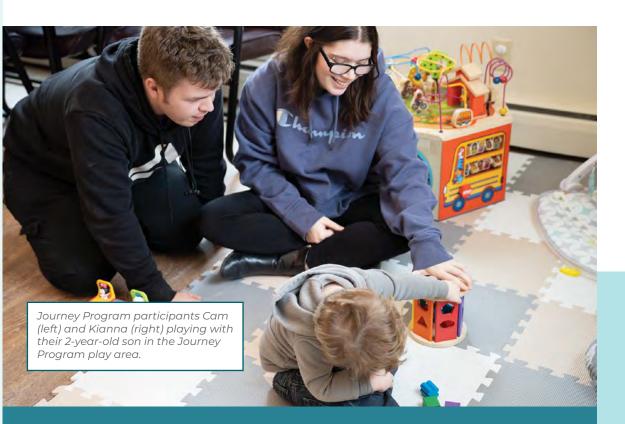
young parents were referred to receive mental health support.

## **Journey Program** Supporting young parents on their path to self-worth and positive parenting

Through the generous support of MCH donors and supporters, Journey Program continues to empower pregnant and parenting young people by providing them with the knowledge, skills, and support they need to thrive academically, financially, and emotionally, both as individuals and as parents.

In 2024, we served 21% more young parents, strengthening families through personalized guidance and education on prenatal health, newborn care, child safety, parent-to-child bonding, child development, and more.

We also increased support for the children of participating parents by 22%, helping with childcare during classes, providing essential resources, and supplying diapers and wipes.



When I became a parent at 17, I thought my whole life was going to be scrambled. Since I've joined Journey Program, I have never felt more happy and more confident in myself, because of the resources that they give and the knowledge that I can walk out the door with. I feel more confident in me as a person and as a parent.

- Cam Michaud, third year Journey Program participant

## **Family Adoption Program**

Providing a lifetime of services for birth parents and adoptive families



Nicole Rancourt, LSW, (left) and Rikki Pease, LSW, (right) are the two social workers of Family Adoption Program.

Family Adoption Program continues to provide comprehensive services for adoptive parents, birth parents, and adoptees, including in-state, interstate, and international adoptions. As Maine's only Hague-accredited program, we uphold ethical standards to ensure children's safety and well-being in the adoption process.

In 2024, we assisted 30 clients through various stages of the adoption process, completing home studies for the state of Maine, finalizing adoptions (3 of our active clients finalized this year!), and adoption education. We also provided pre- and post-adoption counseling and support for families and birth parents, and we assisted 10 adoptive families and adoptees with search requests for biological family members.

## The Experience of an Adoptive Family

When my husband and I started our through MCH. From that meeting adoption journey, we interviewed with a handful of adoption agencies, all of whom made us feel like it was a business transaction ... I remember walking out of a meeting with one agency completely in tears.

That night I googled agencies again and stumbled on Maine Children's Home. We attended an informational meeting a couple of weeks later and knew instantly we wanted to pursue adoption

on we have received continued support from our caseworkers.

They were always willing to answer questions and send a 'thinking of you' email during one of our many disruptions. When we did place with an out-of-state placement agency, our caseworker, Rikki, spent hours with us on the phone helping us navigate it.

- shared by an adoptive parent



## **Community Support in 2024**

Each of the following moments are examples of many! They are testament to the power of community in making a real difference for Maine children and families. Because of our generous supporters, we are able to continue making a lasting impact on the lives of the families we serve.



Walmart Waterville's Spark Good team spent their Earth Day in 2024 carefully raking and cleaning our campus.



The Central Masonic Lodge #113 and State Masonic Lodge presented us with two checks of donations collected in collaboration with Messalonskee and Waterville — one check for \$1,200 and one for \$5,504.





U.S. Senator Angus S. King Jr.'s office presented us with a signed Certificate of Special Recognition during a celebration of our 125th anniversary.



Front and Main and the team at Lockwood Hotel raised \$1,200 for Maine Children's Home through their tamale fundraiser.



Connected Credit Union collected donations during our Christmas in July campaign, and also volunteered packing care packages for our Christmas / Winter Essentials Program.



Cianbro Institute gave \$1,000 to our Christmas / Winter Essentials Program as part of their 12 Days of Giving campaign.

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*Elm City Crossfit* organized a fun ornament auction and raised \$700 for Christmas / Winter Essentials Program.



Landry / French Construction participated in the 2024 Giving Tree Drive, providing gifts for the children and families of our Christmas / Winter Essentials Program.



Young American Dance Center's Dance Team volunteered to help us pack care packages for children and teens in need.

## Maine Children's Home will inspire you to give back, it will inspire you to help others, and it will open your eyes to a community and a need that you may not otherwise be exposed to.



Maine State Credit Union raised \$1,425 through their Drive for Good campaign. They also won the Champion Award for collecting the most donations during our Christmas in July drive.



Marden's customers and the Marden family raised a total of \$51,000 for Christmas / Winter Essentials Program.



Waterville Rotary Club and The Friends of Maine Children's Home helped put together therapy kits for our young counseling clients.

## **Thank You** to Our Board of Directors

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Want to join the board? Apply to join this devoted group of leaders on our website: MaineChildrensHome.org/Board

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Thank You to Our 2024 Volunteers

total of 2,117 hours of their time. Thank you!

Christmas / Winter Essentials Program wouldn't be possible without

our volunteers. In 2024, the following generous volunteers gave a

Caleb Lombard Thomas R. Longstaff Brittany Lord John Mall Stacey Mannke Kelly Marble Pat Marceau Kim Margo Layla Margo **Desiree Marin** Missie Marks Kaylee Marks Martha McCarthy Ann McCormick Liam McCoy Juanita McJaphet Jolene McPhetres Nancy Merrill Sarah Merrill Frankie Merrill Kennedy Merrill Olyvia Mitchell Cheryl Mitchell Cathy Moen Molly Mullins Kate Neville Donna Nickerson Erin Niehoff Sheila Nielsen Karen Normandin Kylie Nyr Heidi Owen Tara Oxley Molly Oxley Maddie Oxley **Angel Parsons** Andrea Pasco Joy Perry Jennifer Pickett Susan Porter **Beth Poulin** Michele A. Prince Jeffrey B. Rafuse Francis Reese

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## **Funding Sources, Grants, and Sponsorship Support**

### \$492,202 CONTRIBUTIONS

Contributions from donors make all of MCH's programs possible, especially Journey Program and Christmas / Winter Essentials Program. Contributions also help offset the expenses of Family Adoption Program and Family Counseling Center.

### \$9,000 **SPONSORSHIPS**

Not included in this graph are the thousands of heartfelt in-kind gifts warm clothing, hygiene items, books, and toys — that generous donors provided to families in the Christmas/Winter Essentials Program last year.

## 2024 Foundation & Grant Support

Bill and Joan Alfond Foundation Harold Alfond Foundation American Online Giving Foundation Anonymous **Bangor Savings Bank Foundation** Bank of America Charitable Foundation The Blackbaud Giving Fund **Brooks Family Foundation** Charities Aid Foundation of America City of Waterville **Fidelity Charitable** 

Foundation French Foundation **Give Lively Foundation** Foundation John T. Gorman Foundation Libra Foundation Lunder Foundation Mid-State Foundation





### **Annual Celebration Sponsor**

Rick and Judy MacKenzie Construction Consulting of Maine, LLC

## sappi

GivingTuesday Sponsor Sappi

Volunteer Sponsor: Christmas/Winter Essentials Program **Bangor Savings Bank** 

A special "thank you!" to our 2024 Volunteer Sponsor, Bangor Savings Bank!

## \$326,291

GRANTS

## \$142,636

OTHER

Interest and dividend revenue and rental income

## \$631,902 **PROGRAM FEES**

Program fees provide partial coverage of the adoption and mental health services offered by Family Adoption Program and Family Counseling Center.

- Francis T. and Louise T. Nichols
- Groundswell Charitable Foundation
- The William J. J. Gordon Family
- Maine Community Foundation

New Balance Foundation PayPal Charitable Giving Fund **Portside Foundation Raymond James Charitable Renaissance Charitable Foundation** Schwab Charitable Sukeforth Charitable Foundation The Reny Charitable Foundation **UK Online Giving Foundation** United Way of Kennebec Valley Vanguard Charitable Endowment Program



The Bangor Savings Bank Foundation awarded Christmas / Winter Essentials Program with a \$7,500 grant in 2024. Bangor Savings Bank was also our 2024 Volunteer Sponsor, and members of their team aenerously volunteered to assemble care packages for families of the program.

## **The Generosity Circle**

## Nurturing Hope and Creating Paths to Brighter Futures

When you give financially to the Maine Children's Home (MCH), you join the Generosity Circle. The Generosity Circle recognizes your annual generosity as truly making a difference in the lives of the children and families we serve, strengthening our community in the process. Every gift in the Generosity Circle — no matter the size — creates widening ripples of hope that reverberate through the lives of families and children across our region. Thank you.

The following individuals and organizations gave \$100+ in annual campaign support between January 1 – December 31, 2024.

We appreciate your grace should listing errors or omissions occur. Please contact Giving@MaineChildrensHome.org with questions or corrections.

#### **VISIONARY CIRCLE** \$20,000+

Lee Edward Fitzgerald Living Trust Marden's Stores, Customers, & Family Francis T. and Louise T. Nichols Foundation

#### **CHAMPION CIRCLE** \$10,000 - \$19,999

Anonymous Bill and Joan Alfond Foundation Harold Alfond Foundation Peggy and Phiroz Boyce Laura E. Carleton Charitable Trust John and Lisa Christensen Maurice and Lelia Forster Fund

#### **ILLUMINATOR CIRCLE** \$5,000 - \$9,999

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### PATHFINDER CIRCLE \$2,500 - \$4,999

Anonymous

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#### PARTNER CIRCLE \$1,000 - \$2,499

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## \$500 - \$999

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## Generosity Circle continued ...

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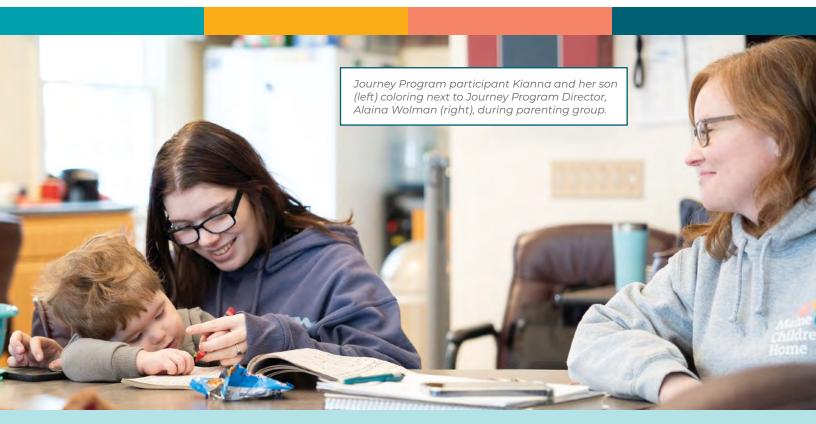
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Maine Children's Home 93 Silver Street Waterville, ME 04901





As we reflect on 2024, we're grateful for the support from our community, which has made a lasting impact on Maine's children and families. Thanks to your generosity, we've expanded key programs like the Journey Program for young parents and the Christmas/Winter Essentials Program, while continuing the vital work of the Family Adoption Program and Family Counseling Center.