



THE MAINE  
CHILDREN'S HOME  
*for Little Wanderers*  
Serving families and children since 1899

## Frequently asked questions regarding trainings at The Maine Children's Home:

**1. How do I register for trainings offered through The Maine Children's Home?**

Visit <https://www.mainechildrenshome.org/theconnectedcommunity> or email [lbragdon@mainechildrenshome.org](mailto:lbragdon@mainechildrenshome.org) for specific questions regarding certain trainings. All registrations are done through EventBrite: <http://bit.ly/MCHeventbrite>

**2. Who is/are the trainings intended for?**

All trainings are intended for both caregivers and professionals (educators, childcare providers, social workers, etc). The Trust-Based Relational Intervention® trainings are geared toward caregivers and professionals who encounter children who have experienced traumatic experiences and was designed for foster and adoptive families specifically. However, the model can provide parenting tools for all caregivers and parents.

**3. For in-person trainings where is The Maine Children's Home located?**

We are located at 93 Silver Street Waterville, Maine. All trainings are held in the Eskelund Community Building (first building on the right upon entering the campus), unless specified otherwise. Parking is located directly on your right upon entry on campus.

**4. What is your refund policy?**

A full refund, less an administrative fee, will be granted for cancellations received 48 hours prior to a training event. No refunds or credits will be granted after this period.

**5. What if there is inclement weather the day of an in-person training?**

In general, trainings will take place "snow or shine" and weather-related refunds or credits will generally not be granted. Please check your email the morning of the training to confirm that the training is still being held or call 207.873.4253 ext. 210 for weather-related cancellations.

**6. What if there are technical difficulties during the training?**

Our staff does our best to prepare ahead of time for all technical needs of zoom offered trainings. In the event a technical disruption occurs an alternate date to continue to offer the training material will be emailed to participants as soon after the training disruption as possible. If participants experience technical difficulties during the training, they will be invited to a future training to get any information they may have missed. Refunds are not offered for participants who experience technical difficulties-so please be mindful of technical/internet needs ahead of time.

**7. Do you give CEUs or credit hours for trainings attended?**

Certificates of Attendance are given for all trainings. These certificates are e-mailed to participants after the completion of their post-training surveys.

**8. How will COVID-19 affect the future trainings?**

Trainings are being offered mainly through Zoom at this time. Any in-person trainings/groups are being done so on a limited basis with limited participants to allow for following social distancing health and safety requirements. Should COVID-19 restrictions prevent us from being able to safely offer scheduled in-person trainings, we will continue to hold the trainings/groups through Zoom.

**9. What if I cannot afford the cost?**

We, at The Maine Children's Home, do our best to keep the costs of trainings low, to ensure they are accessible to as many folks as possible. However, prospective participants may email [lbragdon@mainechildrenshome.org](mailto:lbragdon@mainechildrenshome.org) regarding questions on affording the cost of any training.

**10. What if I am unable to attend the entire training?**

We ask participants to only sign up for trainings they are able to attend in full. However, due to the many offerings of each training, it is possible for attendees to attend partial trainings if the plan is to attend the remainder of a training in the future, at another scheduled training event.